Entrepreneurship, Disability and CDFIs Session 4: CDFI and Founder Experiences

Thank you for joining us!
The webinar will begin momentarily.



Audio Options and Captions

- The audio for today's meeting can be accessed using Computer Audio or by calling in by phone. If you select Computer Audio, please make sure your speakers are turned on or your headphones are plugged in.
- To call in for audio:
 - Dial: 301 715 8592
 - The meeting code is 880 7070 8213
- Real-time captioning is provided. The captions can be found by clicking on the "cc" button in the Zoom controls at the bottom of the screen.
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Questions and Technical Assistance

- Please send your questions, concerns and any requests for technical assistance to the NDI Host via the chat box.
- If you would prefer to ask your question in ASL, please raise your hand and wait to be called on by the Host
- Questions will be addressed by the presenter if time allows.
- If your question is not answered during the webinar, you are listening by phone or you are unable to use the chat box, please email ajones@ndi-inc.org.
- Please note: This webinar is being recorded and the materials will be available at www.DisabilitySmallBusiness.org on the Past Events page within 1-2 weeks.

Entrepreneurship, Disability and CDFIs: Session 4: CDFI and Founder Experiences

Pre-Business Preparation, Benefits Planning, and Small Dollar Lending

Presented by:

Northwest Access Fund April 4, 2023







Barriers to Entrepreneurship

The Americans with Disabilities Act (ADA) was made into law in 1990, guaranteeing the rights of over 57 million Americans to have equity and inclusion in America. This was progress but entrepreneurs with disabilities still face equity challenges such as accessing capital, establishing credit and lack of business supports.



Entrepreneurship and Disability

According to an NDI study in 2022, over 1.8 Million business owners identified with a disability. The study also found a higher percentage of self-employment in working-age people with disabilities is observed in all age groups, as compared to working-age people without disabilities.



Self-Employment

Self employment is a wonderful option for many individuals with disabilities as it allows them to work at their own pace, and flexibility that might not be found when working for others. More work can be done when they feel good and work less when disabilities create problems.

Self employment offers income, a feeling of being needed and wanted, and independence.



Emerson Sekins, Executive Director

Lisa Jones, Director of Economic Inclusion

About Northwest Access Fund

• Mission:

We offer people with disabilities customized loans, financial coaching, and other resources to promote access to assistive technology, independence, financial resilience, and life opportunities.

- Serve all of Washington, Oregon, and Idaho
- All incomes, all ages, all disabilities
- 501(c)3 & Community Development Financial Institution (CDFI).









FINANCIAL CAPABILITY SERVICES



Financial Barriers for People with Disabilities

A household with disability requires

28% MORE INCOME

to have the same standard of living.

People with disabilities are as

likely to live in poverty.



530,000

families turn to bankruptcy each year because of medical issues and bills. 67% percent of all bankruptcies were tied to medical issues –either because of high costs for care or time out of work.

Challenges with Traditional Banking

- SSI and Medicaid recipients risk losing their benefits if their countable assets exceed \$2000 a month. This makes loans requiring a down payment and/or collateral challenging.
- Many are hesitant to apply for business capital for fear of being denied, challenge of lengthy applications, poor credit, and not wanting to take on debt.
- Support organizations often "speak" business or "speak" disability benefits, but few do both.
- Most banks have expectations of large growth and long hours, this is not a fit for some individuals.



National Disability Finance Coalition

NDFC's mission is to bridge the CDFI industry and the disability community, to ensure that CDFIs can respond effectively to address the needs of individuals with disabilities, and to offer technical assistance and support to CDFIs developing financing products and services.



- Peer Learning among CDFIs offering or exploring Disability Finance
- Building Connections between CDFIs and the Disability Community
- Bringing Awareness and funding to support Disability Finance

All programs are free of charge.

Join the coalition at https://disability-finance.org/become-a-member/

CDFI Fund: Disability Funds (DF-FA)

With NDFC Advocacy, the CDFI Fund began making Disability Funds- Financial Assistance (DF-FA) awards in FY2018 to fund projects and organizations that provide assistance to people with disabilities.

- Consumer loans for assistive technology and adaptive purchases
- Small business loans for businesses that are owned by and/or employ individuals with disabilities
- Loans to nonprofits that serve the greater needs of the disability community
- Pre-development, acquisition, rehabilitation, and permanent financing to support the creation and preservation of supportive affordable housing and community facilities

Since 2017/2018:

- DF-FA annual set aside has grown from \$2 million to \$10 million
- Over 30 organizations have received \$100,000 to \$500,000 each

CDFI Fund: People with disabilities as "Other Targeted Population"

CDFI Fund proposed in October 2022 to add People with Disabilities as an Other Targeted Population (OTP) in new CDFI Certification Application.

Current CDFI Fund pre-approved race/ethnic groups OTPs: African American, Hispanic, Native American, Native Alaskan residing in Alaska, Native Hawaiian residing in Hawaii and Other Pacific Islands.

If CDFI Fund adds people with disabilities as an OTP, all loans made to a person with a disability will be reportable under CDFI grant awards.

Track disability data!

NWAF's Opportunity Loan

- A tool within our Financial Capability Program
- Can be used for purposes that promote independence, financial resilience, and/or life opportunity.
- Available to all people with disabilities and seniors
- Up to \$10,000 and up to a 5-year term.
- 5% interest rate with no fees.
- All loans are reported to the three credit bureaus through CBA.
 - TransUnion
 - Equifax
 - Experian
- Loans are paired with financial coaching.



Loan Purposes

Loans have been used for:

- Employment/self-employment
- Rental security deposits/moving costs
- Paying off high-interest debt
- Dental work
- Winter fuel
- Vehicle repairs
- Furniture





Assistive Technology Loans

NWAF has long provided loans for people with disabilities to purchase assistive technology

- For most AT, up to \$25,000 and a 5year term
- Adapted Vehicles and Home Modification loans can go up to \$60,000 and a 10-year term
- All loans have a 5% interest rate and no fees



Considerations for Entrepreneurship

Determine your self employment goal

- Hobby vs Business
- How much can you make (income ceilings)
- How many hours

Questions to Ask

- Is your product or service marketable?
- Will you need some kind of disability accommodation to create your product or service?
- Do you have friends or family who support your entrepreneurism?

5 Things to think about before starting a small business

- Know how much you want to borrow and why.
- Your personal credit will be a factor.
 Starting a small business does not give you a credit restart.
- Not everyone will use your product or service, be realistic.
- You will not cash flow on day one (or day 730 most likely).
- Don't quit your day job.



Pre-Business Preparation

Finances

- Personal finances need to be right side up
- Develop realistic projections

Credit

- Personal vs Business
- Know your report (www.annualcreditreport.com)
- Dispute wrong info ONLY
- Building your credit

Credit is within your Control!

- 3 lines of active credit
- Utilize no more than 30% of your total credit limit
- Pay on time (30% of your credit score is based on this one factor)
- Save and Negotiate Collection Debt
- Never pay someone to "fix" your credit

Benefits Planning!!!

What is benefits planning?

 Benefits planning helps you understand the impact of work on your benefits such as cash, medical, housing, personal care services, and food benefits. A benefit specialist can help you explore and utilize work incentives and develop a plan to transition to work.

Why is benefits planning important?

- Reduce uncertainty about how your benefits will be impacted when you work
- Enhance your understanding of the impact of work on benefits and allow you to work to your potential instead of limiting earnings to keep benefits.
- Discover how Social Security Work Incentives and other programs can help pay for items and services you need to maintain employment
- Explore healthcare options

Saving through ABLE Accounts

A = Achieving a

B = Better

L = Life

E = Experience



- Federal ABLE Act passed in December 2014
- Allowed states to develop programs which provide tax free savings accounts for people with disabilities
- Similar structure to college savings accounts
- Dollars saved through ABLE would not generally disqualify individuals for any federal benefits program

Who is Eligible for ABLE Accounts?

1. Must be:

An individual with a disability that occurred prior to age 26

- AND -

2. Meet one of these criteria:

Eligible to receive SSI, SSDI, or Medicaid due to disability

Can provide disability documentation from licensed physician

Funding Options

- Friends, Family, and Fans
- ATP lenders
- CDFIs
- SBA Microlenders
- USDA IRP program
- Credit Unions, SBA 7a and Traditional loans
- Angel Investors and Venture capital Programs
- Veteran Lenders StreetShares example (in business for a year, 600 credit score, 20% of annual business revenue max)

Things to Consider When Financing

- Do you need to borrow (bootstrapping, Angel Investors, etc.)?
- What can you afford?
- Do the terms fit your needs?
 - Interest rate
 - Type of payment (balloon, installment, other)
 - Prepayment penalties, down payment requirements, collateral requirements

Support Organizations

- Independent Living Centers
- SCORE
- SBDC
- WBC
- People's First
- Mentorships
- Cohorts
- Incubators/Accelerators-often lack accommodations



Thank you!



www.nwaccessfund.org

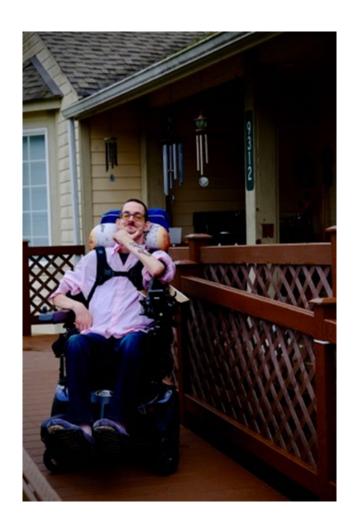
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Questions?





Remaining Sessions in the CDFI Series

Entrepreneurship, Disability, and CDFIs: Session 5: CDFI and Founder Experiences

Presented by Disability Opportunity Fund

Wednesday, April 18th, 2:00 – 3:30PM EST

Upcoming Webinars

<u>Creating Accessible Content for Content Creators</u>, presented by Results One LLC Wednesday, April 5th, 2023, 2:00 – 3:30PM EST

Business Feasibility & Creating A Plan, presented by Molly Sullivan and Ciara Ladroma of Griffin-Hammis Associates Wednesday, April 19th, 2:00 – 3:30PM EST

Social Media Accessibility, presented by Results One LLC Wednesday, May 3rd, 2023, 2:00 – 3:30PM EST

NDI Small Business Hub

- Are you an aspiring entrepreneur or existing business owner with a disability wanting help to START, BUILD and GROW your business? Visit www.disabilitysmallbusiness.org or email rchavez@ndi-inc.org
- Want to join a dynamic learning community focused on key financial health topics for business? For information or to apply for our next series in March, email Caroline Bolas at cbolas@ndi-inc.org
- Visit our Streaming TV channel for informational and motivational content for disability owned small businesses at www.DisabilityOwned.com
- Access training, mentoring, business coaching, and grant opportunities through our new partnership with Verizon Small Business Digital Ready! Register here: <u>Small Business Training | About Verizon</u>
- Want to "Stay In The Know" about NDI's small business hub? Join our mailing list!

NDI Small Business Team



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